

MCE Announces 2014 Customer Satisfaction Survey Winner

We are pleased to announce that Mr. Melvin Pierce of the Maryland Transit Administration (MTA) has been selected as our 2014 Customer Satisfaction Survey Winner! Mr. Pierce was awarded an 1812 Star-Spangled Flag. Congratulations, Mr. Pierce!

Thank you to all of our customers who participated in our survey. Due to your support, our program touches the lives of over 3,000 inmate workers, provides several million life-changing hours of employment and training and maintains a recidivism rate half that of the general DPSCS population. It is because of your input that we can continue to grow and improve as an organization.

Our [2015 Customer Satisfaction Survey](#) is now available online at www.mce.md.gov. Next year's winner will receive a new task chair.



Account Representative Colden McAllister (right) congratulates Mr. Melvin Pierce (left), our 2014 Customer Satisfaction Survey Winner!